

## QUALITY POLICY

**CRAMBO ALQUILER** is committed to achieving optimum customer satisfaction through continuous improvement in the management of its organisation and business activities.

**"Installation, maintenance, services and integration of audiovisual systems. Commercialisation and rental of equipment, accessories and consumables for audiovisual systems".**

To guarantee this process of continuous improvement, **CRAMBO ALQUILER** has implemented, maintains, updates and improves its Quality Management System which, in accordance with the requirements of the **UNE-EN ISO 9001:2015 Standard**, is based on:

- The strategic purpose of improving the quality of the products and services we offer our customers:
  - Offering a wide range of products and solutions.
  - Providing competitive prices to our customers.
  - Respecting commitments in delivery times.
  - Adapting to the evolution and trends of the market.
  - Demonstrating the competence of our staff.
- Establishing periodic and measurable objectives that are maintained and updated with the aim of continually improving ourselves.
- Efficient management and control of our processes.
- The involvement, motivation and awareness of our staff on the importance of continuous improvement in the performance of all our activities and the provision of our services.
- Compliance with all applicable legal requirements.

The Management of **CRAMBO ALQUILER**, through the dissemination of this Quality Policy and its periodic review, undertakes to ensure compliance with all the principles contained in it.

**Fdo. General Management**

In Torrejón de Ardoz, July 18th, 2023

